

 THERMO KING

ThermoKare

24 / 7 FLEET MONITORING

— monitoring, responding and resolving —

YOUR TRANSPORTATION REFRIGERATION UNIT MONITORED
BY OUR EXPERTS AROUND THE CLOCK

TRANE
TECHNOLOGIES

Monitoring. Responding. Resolving.

THE CHALLENGE

Every time a temperature sensitive load is transported, there are inherent risks. A transportation refrigeration unit (TRU) breakdown that goes undetected can mean delays, damage or even loss. Not to mention collateral damage to your company's reputation. **For total cargo protection in the event of a breakdown, two things need to happen: first, immediate detection and second, prompt and expert remedial action.**

THE SOLUTION

Thermo King can now take this burden off your shoulders with the ThermoKare 24/7 Fleet Monitoring solution. By leveraging our TracKing Connected Solutions, we enable continuous 24/7 monitoring of your refrigeration units. **As soon as a problem is detected, a Thermo King expert will immediately respond and take relevant actions to resolve the problem.**

Our first action will be to resolve the problem remotely, using TracKing two-way communication. If the problem cannot be resolved remotely, you will receive immediate notification of the event and directions to the nearest dealer who can provide a solution. A weekly report will keep you informed of all events and their resolution.



KEY FEATURES INCLUDE:

- 1 **MONITORING IN REAL-TIME**
Real-time monitoring, remote diagnosis and expert support.
- 2 **TWO-WAY COMMUNICATION**
Remote problem resolution via TracKing two-way communication.
- 3 **ON-TIME ACTIONS**
Arrange support in case technical intervention is required.
- 4 **DATA RECORDS**
Weekly fleet report and access to the TracKing website for all data records.

YOUR BENEFITS:

- 1 **LOSS OF CARGO PREVENTED**
24/7 monitored, responded and resolved to keep your cargo and your business protected.
- 2 **CARGO INTEGRITY PROTECTED**
All data records available from TracKing and tracked.
- 3 **UPTIME MAXIMIZED**
Prompt and expert remedial action, by true experts.
- 4 **EXTENSIVE 24/7 COVERAGE**
With over 500 authorized service points in 75 countries for any required intervention.

TOTAL PEACE OF MIND

Combine 24/7 Fleet Monitoring with a ThermoKare Service Agreement for complete management of your transportation refrigeration unit fleet maintenance. A flexible range of services, it provides everything from basic maintenance to a full-on package of support, completely adjustable to your needs. Choose between ComfortPlus, MaintenancePlus and PharmaAssist, specifically focussed on meeting GDP guidelines. Don't hesitate to ask your dealer for more information.

NOW YOU CAN BE FREE TO FOCUS ON RUNNING YOUR BUSINESS.

THIS IS WHAT OUR CUSTOMERS ARE SAYING:

“During the first six months we started using Thermo King's ThermoKare 24/7 Fleet Monitoring service, it has **saved us at least three full cargo loads of perishable shipments**. Those loads would be wasted, if not for the intervention of the Thermo King monitoring teams.”

“Knowing that the condition in which our cargo travels is monitored and controlled by true experts, gives us the peace of mind **to focus on the rest of our operations.**”



*Testimonials from a leading European company in door-to-door logistics solutions and goods transportation.



Thermo King – by Trane Technologies (NYSE: TT), a global climate innovator – is a worldwide leader in sustainable transport temperature control solutions. Thermo King has been providing transport temperature control solutions for a variety of applications, including trailers, truck bodies, buses, air, shipboard containers and railway cars since 1938.

For further information
www.europe.thermoking.com

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